

## Medication Guidelines

1. Medicate with solutions (drops) before ointments. All artificial tears/lubricating medications should be used last.
2. When administering multiple medications at once, wait about 5 five minutes between each one. This allows the previous medication to absorb and keep it from being washed away by the second one.
3. It helps to get your pet up off the floor (if they are small enough) and onto a table or counter when administering treatments.
4. Using one hand, elevate the nose and tip it as straight up as possible, then pull down the lower lid. With the heel of your other hand, push up on the skin above the eye to bring the upper lid up. Use this hand to administer the medication. Make sure that drops make contact with the eyeball.
5. Ointments should be applied on the center of the inside of either the upper or lower eyelid. Gently open and close the eyelids to be sure the ointment coats the eyeball.
6. Always bring all medications with you for all follow-up appointments or surgery.
7. Always give medications the morning before your follow-up appointments unless otherwise directed.
8. **Continue all medications as prescribed unless the doctor instructs otherwise. THIS IS VERY IMPORTANT!!!**
9. If medications are running low, please call or email our office to get a refill ([refills@vostn.com](mailto:refills@vostn.com)). Most drugs are also human medications and can be called into a pharmacy, or we can mail them to you with a credit card payment. If you call our office to have medications phoned in to a pharmacy, please have the pharmacy name and telephone number available.
10. Medications may be returned for a full refund as long as they still possess a manufacturer's seal and are within the expiration date. Because our compounded medications and any medication dispensed "by the pill" are not sealed by a manufacturer, we are unable to refund them. Compounded medications include (but are not limited to) Cyclosporine 2% Solution, Tacrolimus 0.02% Solution, Nalbuphine 1% Solution, EDTA 1% Solution, Demecarium Bromide 0.125% Solution, and Demecarium Bromide 0.25% Solution.

If you have any questions, problems, or if your pet experiences any difficulties with any of the medications prescribed, please call our office right away!